Exclusive Warranty and Limitations of Remedies

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER WARRANTIES, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

CERTAINTEED’S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING, REPLACING OR REFUNDING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED’S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY, IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL CERTAINTEED’S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT(S) OR THIS WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE FENCE PRODUCT AND ONLY DURING THE SURESTART™ PROTECTION PERIOD FOR EXTRUDED PRODUCTS FOR CLAIMS OTHER THAN FADE WILL CERTAINTEED’S TOTAL LIABILITY INCLUDE THE ORIGINAL COST OF LABOR TO INSTALL THE FENCE PRODUCT.

This limited warranty gives you specific legal rights and you also may have other rights that may vary from state to state.

Except for Special Orders, this limited warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives.

What the Customer Must Do

The owner must notify CertainTeed promptly in writing of any manufacturing defect and provide proof of the date of purchase and installation, as well as proof of property ownership. All notifications should be sent to: CertainTeed LLC, 803 Belden Road, Jackson, MI 49203, Attn: Consumer Services Department. The owner may be required to submit a sample of the claimed defective material to CertainTeed for analysis. CertainTeed will then investigate the claim and may examine the material claimed to be defective. If a manufacturing defect covered by this warranty is confirmed by CertainTeed, CertainTeed, within a reasonable amount of time after the investigation, will, at its sole option, repair or replace the fence product, or refund the amount paid by the original purchaser for the fence product and accessories, per the terms of this limited warranty.

This limited warranty is effective for products purchased on or after November 1, 2019.

Care and Maintenance

While CertainTeed Fence Products resist most common household stains like oil and grease, they will become dirty like any other product that is exposed to atmospheric conditions. Chalk also may accumulate on the surface. This is a normal condition for all pigmented materials that are constantly exposed to sunlight and the elements. Rail and chalk can be removed simply with the help of your garden hose and a bucket of soapy water.

If especially stubborn stains cannot be removed with normal household detergents, request a cleaner from your contractor. Always test cleaner on an inconspicuous area before full use. Mildew may be a problem in some areas. It appears as black spots on surface dirt and usually is first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. For removal, prepare a solution as shown below.

CAUTION: Greater concentrations may cause damage to the materials.

Mix together: 1/3 cup detergent (“Fiske,” for example) 2/3 cup trisodium phosphate (“Solax,” for example) 1 quart 5% sodium hypochlorite (“Clorox,” for example) 3 quarts of water

If the above solution does not readily remove the mildew spots, request a mildew-type cleaner from your contractor.

Important: Fire Safety Information

CertainTeed exterior building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of products store, handle and install materials in a manner that avoids damage to the product and/or the structure. Owners and installers should take a few simple steps to protect building materials from fire. Rigid fence is made from organic materials that will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel always should take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from fence.

If especially stubborn stains cannot be removed with normal household detergents, request a cleaner from your contractor. Always test cleaner on an inconspicuous area before full use. Mildew may be a problem in some areas. It appears as black spots on surface dirt and usually is first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. For removal, prepare a solution as shown below.

CAUTION: Greater concentrations may cause damage to the materials.

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Important: Fire Safety Information

CertainTeed exterior building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of products store, handle and install materials in a manner that avoids damage to the product and/or the structure. Owners and installers should take a few simple steps to protect building materials from fire. Rigid fence is made from organic materials that will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel always should take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from fence.
What and Who Are Covered and for How Long

CertainTeed warrants to the original owner that its Bufftech1 molded and extruded fence products and accesS Fencing™ will be free from manufacturing defects — including peeling, flaking, blistering and cracking — according to the following installation instructions and when subject to normal and proper use. Extruded Fence Products are manufactured using polyvinyl chloride in an extruded process, such as but not limited to Chesfield™ Molded Fence Products are manufactured using polyethylene and are rotationally molded, such as but not limited to Sherwood™. Should any manufacturing defect occur during the lifetime of the original homeowner (and as long as the original homeowner is still living and retains ownership of the property), CertainTeed will repair or replace, at its sole option, the defective Fence Product. Except for extruded Fence Products, during the SureStart™ protection period, CertainTeed shall not be liable or responsible for labor charges or other expenses whatsoever in connection with repair or installation of the original or replacement product. CertainTeed also reserves the right to refund the amount paid by the original owner for the Fence Product. In the event of repair or replacement under the terms of this limited warranty, the original warranty shall apply to the repaired or replacement Fence Product. The limited warranty will extend for the balance of the warranty period in effect at the time the original product proved defective by CertainTeed.

SureStart™ Protection - Extruded Products Only

CertainTeed extruded Fence Products are covered by SureStart™ protection for a period of five (5) years following the date when installation has been completed. Under this warranty feature, CertainTeed, at no charge, will repair or replace, at its sole option, any type of performance or design issues of the product, which will be covered under the terms of this limited warranty, or at the original owner's expense in the event it is determined by CertainTeed to be of comparable quality or price range in the event the product initially installed has vary in color or gloss in comparison to the original product as a result of weathering. If CertainTeed replaces or repairs a fence, it will be covered under the terms of this limited warranty for the balance of the warranty period in effect at the time the original product was repaired or replaced. This limited warranty is transferable to any subsequent homeowner(s) of the property where the extruded Fence Products were installed, provided that each subsequent homeowner retains the original or a copy of the original bill of sale to the original owner. Termination of this warranty coverage may occur in the event the product initially installed has been discontinued or modified.

ColorLast® Fade Protection

CertainTeed warrants the Fence Product against excess fading beyond normal weathering if caused by a manufacturing defect and is reported to CertainTeed in accordance with the notice provision contained in the “What the Customer Must Do” section of this warranty. Excess fade is defined by a change in color greater than four (4) Hunter units as calculated according to ASTM D2244. ColorLast® Fade Protection is not available for spike accents in black. If CertainTeed determines that the Fence Product has excess fade, CertainTeed, at its sole option, will provide a replacement Fence Product or refund the amount paid by the original purchaser for the Fence Product. No labor costs are included with a replacement or refund.

Solar Post Caps

CertainTeed warrants to the original owner that its solar post caps will be free from manufacturing defects when subject to normal and proper use for a period of two (2) years from the date of installation. This warranty does not apply to (a) damage caused by accident, abuse in handling or dropping; (b) acts of God; (c) units that have been subject to unauthorized repair, opening, modification or disassembly; (d) cells not used in accordance with CertainTeed instructions; (e) LEDs and batteries; (f) normal wear and tear; (g) the unit is not in accordance with a correct solar design; or (h) any other damage not related to manufacturing defect. In the event that CertainTeed determines that the solar post cap contains a manufacturing defect within two (2) years after installation, CertainTeed, at its sole option, will repair or replace the affected solar post cap. In no event shall CertainTeed have any liability for the affected solar post cap in excess of the original price paid by the purchaser for the solar post cap.

Limitations

The warranties do not provide protection against any failure, defect or damage caused by circumstances and events beyond normal exposure conditions, including but not limited to:

- Misuse, abuse, neglect or improper handling or storage;
- Improper installation or installation not in strict adherence to CertainTeed’s written instructions, or in the case of a Special Order, prior written approval is granted by CertainTeed for the installation method;
- Use of accessories that do not properly receive and/or secure the Fence Products;
- Impact of foreign objects, fire, earthquakes, flood, lightning, hail, hurricanes, tornado, excessive wind or other acts of God;
- Movement, distortion, collapse or settling of the ground or structure on which the Fence Product is installed;
- Distortion or melting of the Fence Products due to external heat sources, including but not limited to, barbecue grills, fires or exposed electrical wiring of any kind, including but not limited to, fire, lightning, hail, hurricanes, tornadoes, excessive wind or other acts of God.

Because Special Orders are unique and not otherwise commercially available from CertainTeed, CertainTeed makes no representations or warranties of any kind or with respect to the performance of Special Orders once they are installed. CertainTeed disclaims any warranty coverage for specially manufactured products that have defects as a result of the unique specifications of the Special Orders. CertainTeed EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE FOR THESE SPECIAL ORDERS.

Transferability - Extruded Products Only

This limited warranty is transferable only to the original individual homeowner(s) to any subsequent homeowner(s) of the property where the extruded Fence Products were installed, provided that each subsequent homeowner retains the original or a copy of the original bill of sale to the original owner. Termination of this warranty coverage may occur in the event the product initially installed has been discontinued or modified.

In the case of any Fence Product purchased by or installed upon property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowner associations, cooperative housing arrangements, apartment buildings or any other type of building or premises not used by individual homeowners as their residences, the limited warranty is not transferable.

1 Bufftech is a registered trademark of CertainTeed Corporation.

For more information, please visit www.certainteed.com.
CertainTeed Bufftech® Lifetime Limited Warranty

Available through participating sales outlets only.

What and Who are Covered and for How Long

CertainTeed warrants to the original owner that its Bufftech® molded and extruded fence products and accessories “Fence Products” will be free from manufacturing defects — including peeling, flaking, blistering and corrosion — consistent with, and subject to, the installation instructions and the relevant terms and conditions. The warranty period begins upon installation, and when subject to normal and proper use. Extruded Fence Products are manufactured using polyvinyl chloride in an extruded process, such as but not limited to CertainTeed Molded Fence Products are manufactured using polyvinyl chloride in a calendered process, such as but not limited to Sherwood and Cedarridge. Should any manufacturing defect occur during the lifetime of the original homeowner (and as long as the original homeowner is still living and retains ownership of the product), CertainTeed will repair or replace, at its sole option, any fence proven to be defective by CertainTeed during the 5-year SureStart™ protection period. CertainTeed shall not be liable or responsible for labor charges or other expenses whatsoever in connection with removal or installation of either the original or replacement product. CertainTeed also reserves the right to refund the amount paid by the original owner for the Fence Product.

In the event of repair or replacement under the terms of this limited warranty, the original warranty shall apply to the repaired or replacement Fence Products. Warranty coverage is limited to the original coverage for the observed issue. Warranty coverage for the observed issue.

This warranty does not apply to and the warranty voided for Fence Product that has been painted, varnished or coated over the manufacturer’s original finish. CertainTeed’s and rail fence products provide a reliable enclosure for horses and other livestock. However, these Fence Products are not suitable for use in areas that require high winds or as a fence or barrier. Special Order products made to unique specifications are designed to be of comparable quality or price range in the event that the product initially installed has been discontinued or modified.

Transferability - Extruded Products Only

This limited warranty is transferable only by original individual homeowners to any subsequent homeowner for the Fence Product. Because Special Orders are unique and not otherwise commercially available from CertainTeed, CertainTeed makes no representations or warranties of any kind or with respect to the performance of Special Orders once they are installed. CertainTeed disclaims any warranty coverage for specialty manufactured products that have defects as a result of the unique specifications of the Special Orders. CertainTeed EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE FOR THESE SPECIAL ORDERS.

The Fence Product is not warranted against discoloration or other damage caused by air pollution (including but not limited to metal oxides or metallic particles), mildew, exposure to harmful chemicals or products, or extreme weather conditions.

Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere that will cause any colored surface to gradually fade, chalk or accumulate dirt or stains. The severity of any condition depends on the geographical location of the Fence Product and the cleanliness of the air in the area and many other influences over which CertainTeed has no control. Notwithstanding anything set forth above, the Fence Product is warranted against yellowing of the product due to normal weathering from the elements.

This warranty does not apply to and the warranty voided for Fence Product that has been painted, varnished or coated over the manufacturer’s original finish.

CertainTeed’s post and rail fence products provide a reliable enclosure for horses and other livestock. CertainTeed’s post and rail fence products provide a reliable enclosure for horses and other livestock. However, these Fence Products are not suitable for use in areas that require high winds or as a fence or barrier. Special Order products made to unique specifications are designed to be of comparable quality or price range in the event that the product initially installed has been discontinued or modified.

CertainTeed warrants the Fence Product against excess fading beyond normal weathering if caused by a manufacturing defect and is reported to CertainTeed in accordance with the notice provision contained in the “What the Customer Must Do” section of this warranty. Excess fade is defined by a change in color greater than four (4) Hunter units as calculated according to ASTM D2244. ColorLast® Fade Protection is not available for spindle accents in black. If CertainTeed determines that the Fence Product has excess fade, CertainTeed, at its sole option, will either replace the Fence Product or refund the amount paid by the original purchaser for the Fence Product. No labor costs will be excluded or replaced.

Solar Post Caps

CertainTeed warrants to the original owner that its solar post caps will be free from manufacturing defects when subject to normal and proper use for a period of two (2) years from the date of installation. This warranty does not apply to (a) damage caused by accident, abuse in handling or dropping; (b) acts of God; (c) units that have been subject to unauthorized repair, opening, modification or disassembly; (d) units not used in accordance with CertainTeed instructions; (ii) LEDs and batteries; (f) normal wear and tear; (g) the unit not being used in compliance with the testing protocol set forth in ASTM Specification F 1577 (a); (h) any fault or damage not related to the solar post cap. In the event that CertainTeed determines that the solar post cap contains a manufacturing defect within two (2) years after installation, CertainTeed, at its sole option, will repair or replace the affected solar post cap. In no event shall CertainTeed have any liability for the affected solar post cap in excess of the original price paid by the purchaser for the solar post cap.

Limitations

This warranty does not provide protection against any fault, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

• Misuse, abuse, neglect or improper handling or storage;
• Improper installation or installation not in strict adherence to CertainTeed’s written instructions, or in a manner contrary to CertainTeed’s or another party’s written instructions for CertainTeed products;
• Use of accessories that do not properly receive and/or secure the Fence Products;
• Impact of foreign objects, fire, earthquake, flood, lightning, hail, hurricanes, tornado, excessive wind or other natural disaster or act of God;
• Movement, distortion, collapse or settling of the ground or structure on which the Fence Product is installed;
• Distortion or melting of the Fence Products due to external heat sources, including but not limited to, barbeque grills, fires or as a result of reflection from windows, doors or other objects;
• Improper installation or installation not in strict adherence to CertainTeed’s written instructions, or in a manner contrary to CertainTeed’s or another party’s written instructions for CertainTeed products;
• Any failure, defect or damage of the product, design or performance of Special Orders that CertainTeed determines are related to the specifications, for the specially ordered products, including certain light performance standards; CertainTeed is not responsible for any defect, failure or damage to the Fence Product caused by air pollution (including but not limited to metal oxides or metallic particles), mildew, exposure to harmful chemicals or products, or extreme weather conditions.

Because Special Orders are unique and not otherwise commercially available from CertainTeed, CertainTeed makes no representations or warranties of any kind or with respect to the performance of Special Orders once they are installed. CertainTeed disclaims any warranty coverage for specialty manufactured products that have defects as a result of the unique specifications of the Special Orders. CertainTeed EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE FOR THESE SPECIAL ORDERS.

SureStart™ Protection - Extruded Products Only

CertainTeed extruded Fence Products are covered by SureStart® protection for a period of five (5) years following the date when installation has been completed. Under this SureStart™ protection, CertainTeed will repair or replace, at its sole option, any fence proven to be defective by CertainTeed during the 5-year SureStart™ period. CertainTeed’s maximum liability shall be limited to the reasonable cost of labor to repair defective Fence Product at its current value, including the reasonable costs of labor. Fading is excluded from surestart protection. See ColorLast® Fade Protection section for fade coverage.
What and Who Are Covered and for How Long

Certainteed warrants to the original owner that its Bufftech molded and extruded fence products and accents “Fence Products” will be free from manufacturing defects — including peeling, flaking, blooming and color change due to CertainTeed’s installation instructions and when subject to normal and proper use. Extruded Fence Products are manufactured using polyvinyl chloride in an extruded process, such as but not limited to CertainTeed’s Fencemate products, during the SureStart® protection period. CertainTeed shall not be liable or responsible for labor charges or other expenses whatsoever in connection with removal of the original or replacement product. CertainTeed also reserves the right to repair the original or replacement product any time it is determined that a manufacturing defect has occurred during the lifetime of the original or replacement product.

Subject to certain exceptions as noted below, if CertainTeed determines that the specified Fence Product has been manufactured with defects subject to normal and proper use for a period of five (5) years following the date when installation has been completed, CertainTeed will replace or repair the affected Fence Product at its current value, including the reasonable costs of labor. Fading is excluded from coverage for the observed issue.

The Fence Product is warranted against manufacturing defects subject to normal and proper use for a period of fifteen (15) years following the date when installation has been completed, for the original owner of the property or death of the last of the original owners of the property at the time of installation. The lifetime coverage offered by this limited warranty is designed to cover original individual homeowners only. In the case of Fencemate products purchased by or installed upon property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowner associations, cooperative housing arrangements, apartment buildings or any other type of building or premises not occupied by the original individual homeowner, the warranty period in effect at the time the original product is proved defective by CertainTeed shall apply to the repaired or replacement Fence Product and will extend for the balance of the warranty period in effect at the time the product was purchased.

Under no circumstances shall the lifetime coverage apply to Fencemate products used as common wall or common pool fencing. Common perimeter and common pool fencing is covered by a thirty (30) year limited warranty.

Special Orders that consist of specially manufactured products that have been custom made to order will be covered by the terms of the limited warranty set forth herein. All products manufactured using polyethylene and are rotationally molded, such as but not limited to Sherwood®, will be evaluated by CertainTeed to determine if the cause of any observed issue is related solely to manufacturing defects in the products, which will be covered under the terms of this limited warranty, or if the cause of any observed issue is due to normal wear and tear, or normal weathering from the elements, and events beyond normal exposure conditions, including but not limited to:

• Movement, distortion, collapse or settling of the ground or structure on which the Fence Product is installed, and
• Impact of foreign objects, fire, earthquake, flood, lightning, hail, hurricane, tornado, excessive wind or other natural disaster or act of GOD.

Certainteed’s post and rail fence products provide a reliable enclosure for horses and other livestock. The Fence Product is not warranted against discoloration or other damage caused by air pollution (including but not limited to metal oxides or metallic particles), mildew, exposure to harmful chemicals or normal weathering.

Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere that will cause any colored surface to gradually fade, chalk or accumulate dirt or stains. The severity of any condition depends on the geographical location of the Fence Product and the cleanliness of the air in the area and many other influences over which CertainTeed has no control.

Notwithstanding anything set forth above, the Fence Product is warranted against yellowing of the product due to normal weathering from the elements.

This warranty does not apply to and the warranty voided for Fencemate products that has been painted, varnished or coated over the manufacturer’s original finish.

Limitations

None of the provisions of these warranties shall extend beyond the applicable time period and no warranty is issued with respect to the use of the Fence Product in areas and many other influences over which CertainTeed has no control.

Because Special Orders are unique and not otherwise commercially available from CertainTeed, CertainTeed makes no representations or warranties of any kind or with respect to the performance of Special Orders since they are installed. CertainTeed disclaims any warranty coverage for specially manufactured products that have defects as a result of the unique specifications of the Special Orders. CertainTeed EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE FOR THESE SPECIAL ORDERS.

The Fence Product is not warranted against discoloration or other damage caused by air pollution (including but not limited to metal oxides or metallic particles), mildew, exposure to harmful chemicals or normal weathering.

Transferability - Extruded Products Only

This limited warranty is transferable only by the original individual homeowner to any subsequent homeowner of the property where the extruded Fencemate products were installed, provided that each subsequent homeowner retains the original or a copy of the original bill of sale to the original owner. Lifetime lifetime coverage includes the original owner. In the event of property transfer, the term of this limited warranty will be a maximum of thirty (30) years from the date of initial installation of the extruded Fencemate Products. The limited warranty is not transferable for non-exhaustive consignment of the products.

In the case of any Fence Product purchased by or installed upon property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowner associations, cooperative housing arrangements, apartment buildings or any other type of building or premises not occupied by the original individual homeowners as their residences, the limited warranty is not transferable.

ColorLast® Fade Protection

Certainteed warrants the Fence Product against excess fading beyond normal weathering if caused by a manufacturing defect and is reported to CertainTeed in accordance with the notice provisions contained in the “What the Customer Must Do” section of this warranty. Excess fade is defined by a change in color greater than four (4) Hunter units as calculated according to ASTM D2244. ColorLast® Fade Protection is not available for solar-active colors black, white or charcoal as the Fence Product may not be able to withstand the heat generated by the sun. In the event that CertainTeed determines that the Fence Product has excess fade, CertainTeed, in its sole option, will provide replacement Fence Product or refund the amount paid by the original purchaser for the Fence Product.

The limited warranty extends for the balance of the original warranty period.

Solar Post Caps

Subject to the original owner that its solar post caps will be free from manufacturing defects when subject to normal and proper use for a period of two (2) years from the date of installation. This warranty does not apply to (a) damage caused by accident, abuse in handling or drooping; (b) acts of God; (c) units that have been subject to unauthorized repair, opening, modification or disassembly; (d) any units in accordance with CertainTeed’s installation instructions; (e) LEDs and batteries; (f) normal wear and tear; (g) the unit finish as a result of scratches or weathering; or (h) any other damage not related to the design or manufacturing defect. In the event that CertainTeed determines that the solar post cap contains a manufacturing defect within two (2) years after installation, CertainTeed, at its sole option, will repair or replace the affected solar post cap. In no event shall CertainTeed have any liability for the affected solar post cap in excess of the original price paid by the purchaser for the solar post cap.

Warranty

Certainteed’s Fencemate products are covered by a ten (10) year limited warranty. This warranty can be extended to fifteen (15) years following the date when installation has been completed if the Fence Product is certified to be in compliance with all performance standards. The Fence Product is warranted against yellowing of the product due to normal weathering from the elements.

Sunnybrook® CertainTeed’s Fencemate products are covered by a ten (10) year limited warranty. This warranty can be extended to fifteen (15) years following the date when installation has been completed if the Fence Product is certified to be in compliance with all performance standards.
exclusive warranty and limitations of remedies

This document constitutes the exclusive warranties and remedies provided by CertainTeed. The warranties and remedies contained in this document are expressly in lieu of any and all other obligations, guarantees, warranties, representations, whether written, oral or implied by statute, at law or in equity, including without limitation, the implied warranties of merchantability and fitness for a particular purpose. Some states or provinces may not allow the exclusion of implied warranties or may determine the period of time following the sale that a purchaser may seek a remedy under implied warranties, so the above exclusion may not apply to you.

CERTAINTEED’S obligations, responsibilities and liability shall be limited to repairing, replacing or refunding the Defective Product as set forth in this limited warranty. In no event shall CertainTeed be liable for any special, indirect, incidental or consequential damages of any kind, including any damage to the property, the building or its contents or for injury to any persons, that may occur as a result of the use of CertainTeed’s products or as a result of the breach of this warranty. If your state or province does not allow exclusions or limitations of special, indirect, incidental or consequential damages, the above limitations may not apply to you.

In no event shall CertainTeed’s total liability arising out of or related to the product(s) or this warranty exceed the original purchase price of the fence product and only during the SureStart™ protection period for extruded products for claims other than fade will CertainTeed’s total liability include the original cost of labor to install the fence product.

This limited warranty gives you specific legal rights and you also may have other rights that may vary from state to state. Except for Special Orders, this limited warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives.

Care and Maintenance

While CertainTeed Fence Products resist most common household stains like oil and grease, they will become dirty If any other product that is exposed to atmospheric conditions. Chalk also may accumulate on the surface. This is a normal condition for all pigmented materials that are constantly exposed to sunlight and the elements. Soil, grime and chalk can be removed simply with the help of your garden hose and a bucket of soapy water.

If especially stubborn stains cannot be removed with normal household detergents, request a cleaner from your contractor. Always test cleaner on an inconspicuous area before full use. Mildew may be a problem in some areas. It appears as black spots on surface dirt and usually is first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. For removal, prepare a solution as shown below.

CAUTION: Greater concentrations may cause damage to the materials.

Mix together: 1/3 cup detergent (Tide®, for example)
2/3 cup trisodium phosphate (Soilax®, for example)
1/4 cup 5% sodium hypochlorite (Clorox®, for example)
3 quarts of water

If this above solution does not readily remove the mildew spots, request a mildew-type cleaner from your contractor.

The chemical agents referenced herein may be hazardous to the user or to the environment. Be sure to follow all precautions and warnings on the product label and particularly those that may be necessary to prevent personal injury. Please dispose of these chemical agents in a manner prescribed by the manufacturer. If you are unsure how to use or how to dispose of these chemical agents, contact the manufacturer of these products for instructions.

Important: Fire Safety Information

CertainTeed exterior building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of products store, handle and install materials in a manner that avoids damage to the product and/or the structure. Owners and installers should take a few simple steps to protect building materials from fire. Rigid fence is made from organic materials that will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel always should take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from fence.

The owner must notify CertainTeed promptly in writing of any manufacturing defect and provide proof of the date of purchase and installation, as well as proof of property ownership. All notifications should be sent to: CertainTeed LLC, 803 Belden Road, Jackson, MI 49203, Attn: Consumer Services Department. The owner may be required to submit a sample of the claimed defective material to CertainTeed for analysis. CertainTeed will then investigate the claim and may examine the material claimed to be defective. If a manufacturing defect covered by this warranty is confirmed by CertainTeed, CertainTeed, within a reasonable amount of time after the investigation, will, at its sole option, repair or replace the fence product, or refund the amount paid by the original purchaser for the fence product and accessories, per the terms of this limited warranty.

This limited warranty is effective for products purchased on or after November 1, 2019.
Exclusive Warranty and Limitations of Remedies

This document constitutes the exclusive warranties and remedies provided by CertainTeed. The warranties and remedies contained in this document are expressly in lieu of any and all other obligations, guarantees, warranties and representations, whether written, oral or implied by statute, at law or in equity, including without limitation, the implied warranties of merchantability and fitness for a particular purpose. Some states or provinces may not allow the exclusion of implied warranties or may determine the period of time following the sale that a purchaser may seek a remedy under implied warranties, so the above exclusion may not apply to you.

CertainTeed’s obligations, responsibilities and liability shall be limited to repairing, replacing or refunding the defective product as set forth in this limited warranty. In no event shall CertainTeed be liable for any special, indirect, incidental or consequential damages of any kind, including any damage to the property, the building or its contents or for injury to any persons, that may occur as a result of the use of CertainTeed’s products or as a result of the breach of this warranty, if your state or province does not allow exclusions or limitations of special, indirect, incidental or consequential damages. The above limitations may not apply to you.

In no event shall CertainTeed’s total liability arising out of or related to the product(s) or this warranty exceed the original purchase price of the fence product and only during the SureStart™ protection period for extruded product(s) or this warranty. CertainTeed’s total liability includes the original cost of labor to install the fence product. CertainTeed’s obligations, responsibilities and liability shall be limited to repairing, replacing or refunding the defective product as set forth in this limited warranty. In no event shall CertainTeed be liable for any special, indirect, incidental or consequential damages of any kind, including any damage to the property, the building or its contents or for injury to any persons, that may occur as a result of the use of CertainTeed’s products or as a result of the breach of this warranty, if your state or province does not allow exclusions or limitations of special, indirect, incidental or consequential damages. The above limitations may not apply to you.

What the Customer Must Do

The owner must notify CertainTeed promptly in writing of any manufacturing defect and provide proof of the date of purchase and installation, as well as proof of property ownership. All notifications should be sent to: CertainTeed LLC, 803 Belden Road, Jackson, MI 49203, Attn: Consumer Services Department. The owner may be required to submit a sample of the claimed defective material to CertainTeed for analysis. CertainTeed will then investigate the claim and may examine the material claimed to be defective. If a manufacturing defect covered by this warranty is confirmed by CertainTeed, within a reasonable amount of time after the investigation, the owner may be responsible for repairing, replacing or refunding the fence product, or refund the amount paid by the original purchaser for the fence product.

This limited warranty gives you specific legal rights and you also may have other rights that may vary from state to state. Except for Special Orders, this limited warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives.

Care and Maintenance

While CertainTeed Fence Products resist most common household stains like oil and grease, they will become dirty like any other product that is exposed to atmospheric conditions. Chalk may accumulate on the surface. This is a normal condition for all pigmented materials that are constantly exposed to sunlight and the elements. Soil, grime and chalk can be removed simply with the help of your garden hose and a bucket of soapy water. If especially stubborn stains cannot be removed with normal household detergents, request a cleaner from your contractor. Always test cleaner on an inconspicuous area before full use.

Mildew may be a problem in some areas. It appears as black spots on surface dirt and usually is first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. For removal, prepare a solution as shown below.

CAUTION: Greater concentrations may cause damage to the materials.

Mix together: 1/3 cup detergent (Tide®, for example) 2/3 cup trisodium phosphate (Solarax®, for example) 1 quart 5% sodium hypochlorite (Clorox®, for example) 3 quarts of water

If the above solution does not readily remove the mildew spots, request a mildew-type cleaner from your contractor. The chemical agents referenced herein may be hazardous to the user or to the environment. Be sure to follow all precautions and warnings on the product label and particularly those that may be necessary to prevent personal injury. Please dispose of these chemical agents in a manner prescribed by the manufacturer. If you are unsure how to use or how to dispose of these chemical agents, contact the manufacturer of these products for instructions.

Important: Fire Safety Information

CertainTeed exterior building materials require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of products store, handle and install materials in a manner that avoids damage to the product and/or the structure. Owners and installers should take a few simple steps to protect building materials from fire. A rigid fence is made from organic materials that will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel always should take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from the fence.

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